Jewelry Care

INSTRUCTIONS

- Although the jewelry is “permanent”, that doesn’t mean unbreakable. Please use care and consciousness when removing clothing to make sure the chain doesn’t get snagged. If your jewelry breaks at the weld (jump ring) within 4 weeks due to a faulty weld, keep your chain and please contact me.
- If you need to remove your welded jewelry (sports or MRI), you can cut it at the jump ring with scissors. Save the chain and contact me for a $10 re-weld fee. Your jewelry is fine going through the airport!
- High quality sterling silver and 14k gold filled material is what we use. This means it will not tarnish if proper care is taken. Oxidation however can occur under certain conditions. The most common being chemicals (hot tub chemicals, cleaning chemicals, job related chemicals), humidity and even your PH levels. To clean your jewelry, use warm water, a soft bristle brush, dish soap or toothpaste, alternatively you can use the included polishing cloth to wipe it and it’ll look as good as new!

*** I cannot offer replacements, refunds or discounts to replace lost or broken chains. Please contact me if you have any issues with your jewelry!

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